

ugolini[®] usa

Ugolini CHILLR Warranty

Monaco Solutions LLC., d.b.a. “Monaco Foodservice,” “Ugolini USA” warrants its Products to be free from defects in materials and workmanship within the Warranty Period. Monaco Foodservice will, at its option, after troubleshooting directly with the customer side, repair or replace defective Products distributed to System Purchasers in accordance with the Warranty Period.

Monaco Foodservice’s obligation under this Warranty shall be limited to repairing or replacing any part of the Ugolini Arctic Series Beverage Dispenser within the Warranty Period, excluding plastic parts, rubber parts, and other normal wear-and-tear items, such as bowl gaskets and dispense valve gaskets.

Products and parts replaced under this Warranty will retain the remaining Warranty terms of the original Product.

TERMS AND CONDITIONS

- Warranty Period for System Purchasers of the Ugolini Arctic Series Beverage Dispenser is 1 year parts and labor. Monaco Foodservice reserves the right to either repair or replace a unit.
- Warranty starts on the day of purchase and may be activated by online registration of the Product by visiting monacofoodservice.com/register. Registration will expedite service if/when needed.

- All Warranty claims must be pre-authorized by Monaco Foodservice technical services by submitting a “Warranty Claim Form” at monacofoodservice.com/claims or emailing service@monacofoodservice.com
- Excludes Products purchased for any use other than standard commercial foodservice
- Excludes damage resulting from:
 - Shipping, accidents, abuse, misuse, neglect, alteration, noncompliance to owner’s manual, use of incorrect voltage, or improper installation, ventilation, operation or setup
 - Failure to follow operating instructions and/or scheduled maintenance procedures
 - Modification of Products in any manner from original model, substitution of parts other than factory authorized parts, or unauthorized removal or addition of any parts
 - Fires, floods or other Acts of God
 - Normal wear and tear
- This warranty does not cover plastic components susceptible to breakage or aggressive cleaning procedures and/or cleaning solutions, eg. bowls, bowl covers, handles or drip trays
- In no event shall Monaco Foodservice be liable for consequential/incidental damages or loss of business
- If service agents can not access the equipment, then the customer will be responsible for the cost of the service call
- Equipment is not intended or warrantied for residential use
- Warranty includes service agent travel up to 50 miles